

# HSEQ Policy

## **BASIC PREREQUISITIES:**

- CLARITY AND TRANSPARENCY
- NETWORK MANAGEMENT

Mutual goals and continuous improvement can be achieved by working with clear and straightforward goals and transparent internal routines. Best possible mutual understanding is achieved with clear communication. These actions are seen in our e-mails, logbooks, meeting protocols and verbal communication.

Our final output is only as good as the weakest link in our whole network. Therefore the management of the network and its activities must be handled right, measured and followed up.

## **GOALS:**

- PROFITABILITY
- CUSTOMER SATISFACTION
- ADDED VALUE FOR THE CUSTOMER
- MINIMAL ENVIRONMENTAL EFFECT
- HIGH LEVEL OF OCCUPATIONAL SAFETY

We are aware of the costs and profitability of our actions and we are striving for a good profitability. The quality costs are minimized through good planning and agreements between our partners. The suppliers are responsible of the quality costs they cause.

We are aware of our responsibilities to our customer. We know how much added value we give the customer and to what extent the customer values us and how satisfied the customer is with our actions.

We have charted our daily works' environmental influence and occupational safety risks. Through our own actions we are trying to influence our partners. Areas of importance and continuous improvement for us are: occupational health standard, safety standard and legislation following.

## **TOOLS:**

The following tools are needed to achieve our basic prerequisites and goals:

- EDUCATION TO ACHIEVE HIGH LEVEL OF KNOWLEDGE
- QUALITY ROUTINES TO MAINTAIN HIGH QUALITY AND OCCUPATIONAL SAFETY AND MINIMAL ENVIRONMENTAL EFFECTS
- WORKING METHODS AND TOOLS THAT ENSURES A SAFE WORKING ENVIRONMENT AND HIGH LEVEL OF WORK SATISFACTION
- PERFORMANCE INDICATORS MEASUREMENTS

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